## Amicus Attorney Training & Support

#### **A**MICUS TRAINING A LA CARTE



Get several hours of personal Amicus Attorney training geared to your specific needs for a one-time flat fee. Our trainers will connect directly to your personal PC right in your office and guide you through your user-selected topics. You arrange the time on your schedule and you choose the subjects to learn. Legal Tech Services provides a qualified Amicus Attorney trainer on line and on the phone dedicated to your interests for the entire session. See more information on page two of this document.

#### CLASSROOM TRAINING & OUR PORTABLE TRAINING LAB

Legal Tech Services also provides training at your site using our portable training lab. The lab consist of 4 or more full size PCs and projection equipment that enable our Amicus Attorney Certified Independent Consultants to bring everything we need to your site and setup a full training center in about an hour.

Bringing our portable training lab into your office or into a hotel conference room near you has become a popular learning method. We bring all the qualified resources right to you. When you compare the cost of travel for 2-3 of your staff members and the time away from work and family, our mobile labs is increasingly more cost-effective for a law firm. This method also allows you to meet with certified Amicus Attorney professionals one-on-one to answer your law firm questions.

#### TECHNICAL SOFTWARE SUPPORT

Legal Tech Services is certified to support Amicus Attorney. We are technically qualified to install and configure your software to manufacturer specifications and to customize it to your needs. Most of our clients see our services as their first choice for quick, qualified answers to all of their Amicus technical, upgrade and installation questions. Legal Tech Services can assist your staff in any feature, user or technical issue they encounter with Amicus Attorney. Legal Tech also provides certified support for a variety of other legal software. We welcome your questions about anything related to your network software and we look forward to the opportunity to help you.

#### ARRANGE FOR TRAINING & SUPPORT

Email <u>Amicus@MyLegalTech.com</u> or call 615-201-2112 or 901-681-5954 to schedule certified support from a qualified, independent Legal Tech Services professional.



# Amicus Attorney Training a la carte

### TRAINING GUIDELINES

u	A qualified Legal Tech Services trainer with experience in the subject matter will host each of the sessions. Client will have the trainer's exclusive attention during the session.
	The trainer will connect remotely via a secure internet link to client's computer to demonstrate lessons and monitor client activity. Client will initialize and terminate internet connectivity. Both client and trainer will be able to view all training activity on screen and talk by phone simultaneously.
	Sessions will be arranged and scheduled in advance. The client will choose the training topics for each session and the trainer will prepare supporting materials in advance.
	Client will receive and review training manual, study materials or special handouts in advance of each session as appropriate.
	Sessions are optimized for 1-on-1 training however the client may chose to include several participants in their training session at no additional charge.
	Client will prepay \$390.00 for a 3 hour block of user training. Additional time can be purchased at \$150/hr or prepaid at \$130/hr.
	Each session will be a minimum of 45 minutes and a suggested maximum of $1\frac{1}{2}$ hr.
	Training is usually scheduled during normal working hours however special arrangements can be made to hold the session after hours at no additional charge.