

Amicus Attorney

Frequently Asked Questions

1. **What features does Amicus Attorney offer a law office?**

Amicus Attorney is a complete Front Office solution for a law office. It has calendaring, contact management, client/matter management, time keeping, phone messaging, email and document management.

2. **How well does Amicus Attorney integrate with other the legal application software?**

Amicus Attorney's practice management solution has smart data links to all of the common legal applications for legal billing and accounting. It also synchronizes data with Outlook, MSWord, WordPerfect, PDAs, Smartphones, iPhones, etc.

3. **What size law firm is using Amicus Attorney and what does it cost?**

Amicus Attorney has a version to fit any size law firm. The Small Firm Edition works for any firm with 10 or fewer users. Your total software cost for four users could be less than \$1700.00. The Premium Edition is more technically advanced, has more horse power, will handle many more users and will cost about \$600 per user.

4. **Describe your experience with training new users?**

Training is individual. We believe in short training sessions with a lot of hands on the product. Legal Tech Services also offers 1-on-1 and classroom training as well as remote learning classes. We also have extensive firm administration and customizing services for Amicus Attorney.

5. **Can you quantify the added efficiency/savings for a firm using Amicus Attorney?**

How much does missed deadlines cost a law firm? The best of practice management tools will not replace a staff who cares about helping you deal with your most important issues every day. Nothing will substitute for timely decision making. However the quality of the tools your firm has to help sort through information noise, will facilitate your successful handling of these important matters.

Amicus Attorney's management tools can make the difference between making and missing a deadline and sometimes will determine your success handling a given matter. This is one of the ways an effective practice management system will help.

6. **What is your personal favorite individual feature of Amicus Attorney?**

I use the automated document generation every day and would be completely lost without it. Also the small, simple things about Amicus Attorney make my day. I like to bill directly from my Amicus Attorney calendar. Amicus Attorney already recorded the date, the matter, some of the description, etc. I just need to finish it and it's a time entry. How simple can you get? Important information, deadlines and tasks can no long fall between the cracks of our busy law practice.

7. **What is Amicus Attorney's worst feature or aspect most in need of development?**

Amicus Attorney is a tenth generation practice management solution. It offers more than enough for a law firm's Front Office needs yet it lacks an integrated Back Office legal accounting solution that a product like PCLaw has. Amicus has an accounting solution called, Amicus Accounting which may in the years to come prove to complete their total office solution.

8. **How customizable is Amicus Attorney?**

Out-of-the-box it Amicus Attorney about 90% complete. Most lawyers find that it needs a little tweaking for their law practice. It has a host of management functions and dynamic links that can be customized to add enhanced data sharing features. Legal Tech Services has years of experience linking Amicus Attorney to nearly every legal application in use in law offices.

9. **Does Legal Tech Services sell and support Amicus Attorney?**

While our principal commitment is to needs of our legal clients, not product sales, you can purchase Amicus Attorney from Legal Tech . . . and at a considerable discount off retail price. Our primary imperative is to provide technical support to our clients regardless what legal software product they are using, where they bought it or whether the manufacturer still supports it themselves. See Amicus Attorney Support from Legal Tech Services.

10. **Describe the Amicus Attorney's approach to document management.**

Amicus Attorney has a built-in document management program that provides simple document profiling and indexing that automatically attaches your documents, email, etc. to client files/matters for ready access. Amicus Attorney eliminates the expense of an additional software for this function. It also allows for easy access to your legacy documents already stored for those matters.

11. **Where do you see the future of practice management software going?**

Legal practice management is the fastest growing segment of law office automation. In the past few years major legal suppliers made large investments in this market segment. West bought ProLaw, a practice management software firm, and Lexis/Nexis bought PCLaw and Time Matters, both practice management software acquisitions. The bets are down that lawyers will get better organized and adopt practice management software.

I have my doubts that a few years from now you will be able to practice law profitably without an effective automated practice management system. **I can scarcely imagine it today.**