

TimeSlips

Frequently Asked Questions

1. **What features does TimeSlips offer a law office?**

TimeSlips is a complete billing and accounts receivable solution for law offices. For law firms less than 25 users, TimeSlips has the largest market share for time and billing than any other product. It also has time keeping and trust [escrow] accounting built in.

2. **How much does TimeSlips cost and what size of law firm uses it?**

TimeSlips is a one-size-fits-all billing software product and will work for any size law firm. A single user license retails for about \$500.00, a five user license is less than \$900.00 and a ten user pack is about \$1600.00. Additional licenses are about \$150.00 each.

3. **Why would a law firm choose TimeSlips over the other billing solutions?**

TimeSlips is designed solely for time and billing, accounts receivable and trust accounting. It performs those functions better and cheaper than any other legal billing product on the market. The reasons lawyers often chose TimeSlips are: it is recognized as the most feature-rich software offering for legal billing, it has a long, 20 year history serving the legal field and it offers the best ROI [Return on Investment] for time and billing available.

4. **What method do you recommend for training new users?**

Legal Tech Services believes in short training sessions with personal attention and a lot of hands-on the product. TimeSlips has built in audio-video lessons that are a self-taught [free] method of learning the product. We offer 1-on-1 and classroom training as well as remote learning classes. We provide extensive firm administration and customizing services for TimeSlips.

5. **How well does TimeSlips integrate with other the legal application software?**

TimeSlips's billing solution has smart data links to many of the most used applications for legal practice management: Amicus Attorney, Time Matters, Abacus, etc. It also can synchronize data with Outlook, PDAs, Palms, Smartphones, iPhones, etc.

6. **What aspect of TimeSlips is most in need of improvement?**

TimeSlips is a eighteenth generation legal billing solution. It offers more than any other billing solution yet it lacks a fully-integrated legal accounting solution. It has no accounts payable, check writing, general ledger and payroll functions that a product like PCLaw has. TimeSlips has data links to Peachtree Accounting and QuickBooks to complete their total office accounting solution.

7. **How customizable is TimeSlips?**

TimeSlips is an out-of-the-box operational billing product. However most legal professionals find that it needs a little tweaking to thoroughly fit their law practice. It has management functions and dynamic links that can be customized to add enhanced data sharing. Legal Tech Services has years of experience linking TimeSlips to nearly every legal application in use in law offices.

8. **Which of the other billing products, apart from TimeSlips, would you recommend?**

When it is clear that TimeSlips is not the perfect fit and the law firm is small or mid-sized, I often recommend looking at PCLaw from Lexis/Nexis because it is a complete billing and legal accounting solution as well as having quality Front Office components. However if you have an operational law firm and you have an automated practice management and full accounting solution already in place and working fine, TimeSlips is most often the best choice.

9. **Does Legal Tech Services sell and support TimeSlips?**

Our principal commitment is the support needs of our legal clients, not product sales. However many lawyers still choose to purchase TimeSlips from Legal Tech at a substantial discount. First and foremost we are technically certified and provide support to our clients regardless what legal software product they are using, where they bought it or whether Sage, the software manufacturer, still supports it themselves. See [TimeSlips Support from Legal Tech Services](#).